



MEDIA ADVISORY

STATE OF TENNESSEE
DEPARTMENT OF HUMAN SERVICES

FOR IMMEDIATE RELEASE

JULY 1, 2005

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DHS OFFICES EXTEND HOURS ON FINAL DAY TO TURN IN BROWN FORMS

DEADLINE FOR TENNCARE REQUEST FOR INFORMATION JULY 6

WHAT: The Tennessee Department of Human Services (DHS) is extending hours at **every** county office across the state on Wednesday, July 6th. This is the deadline to return the TennCare brown forms (disenrollment material). DHS offices will stay open until 6:30 p.m. local time on Wednesday July 6th for those enrollees who have not turned in their forms. Food Stamp and Families First clients will not be seen during the extended hours. The extended hours are only to assist enrollees who are returning the forms. County office workers also will be able to help individuals fill out the brown forms if they need assistance.
Forms must be received by mail, fax or hand at local DHS offices by the close of business on July 6th.

WHEN: Wednesday, July 6
8:00 a.m. – 6:30 p.m. (local time)

WHERE: All DHS county offices (for a complete listing of county offices, visit www.state.tn.us/humanserv/st_map.htm)

MORE: Requests for Information were sent to nearly 200,000 TennCare enrollees in early June. The letters asked enrollees to fill out the brown forms and return them to their local DHS office. Information collected on the forms will be used to determine if an enrollee might be eligible to stay on TennCare following changes in the program.
If someone needs special assistance, local county offices or the Family Assistance Service Center can help. The toll free number for help is 1-866-311-4287. The brown forms **MUST** be in the local DHS offices by close of business on July 6th.

***Please remember that all state offices will be closed on Monday, July 4th. ***

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